**Telephone Visit Conversion to Office E/M Codes**

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| --- | --- | --- | --- |
| **Patient Status** | **Number of Minutes** | **Telephone Code** | **E/M Code** |
| New | 1 – 10 min | 99441 | 99201 |
| New | 11 – 19 min | 99442 | 99201 |
| New | 20 min | 99442 | 99202 |
| New | 21 – 29 min | 99443 | 99202 |
| New | 30 – 44 min | 99443 | 99203 |
| New | 45 – 59 min | 99443 | 99204 |
| New | 60 or more min | 99443 | 99205 |
|  |  |  |  |
| **Patient Status** | **Number of Minutes** | **Telephone Code** | **E/M Code** |
| Established | 1 – 5 min | 99441 | 99211 |
| Established | 6 – 10 min | 99441 | 99212 |
| Established | 11 – 14 min | 99442 | 99212 |
| Established | 15 – 20 min | 99442 | 99213 |
| Established | 21 – 24 min | 99443 | 99213 |
| Established | 25 – 39 min | 99443 | 99214 |
| Established | 40 or more min | 99443 | 99215 |